



HANOVER POLICE SERVICES BOARD

203 10th Street
Hanover, ON N4N 1N8
Phone (519) 364-4280
Fax (519) 364-7202

January 22, 2020

Ministry of the Solicitor General
George Drew Building
18th Floor
25 Grosvenor Street
Toronto, ON
M7A 1Y6

Attention: The Honourable Sylvia Jones, Solicitor General

Dear Ms. Jones:

Subject: Town of Tecumseh Resolution on 911 Misdials

As you know from the letter dated December 20, 2019 which you received from Laura Moy, Director, Corporate Services & Clerk, Town of Tecumseh, the Town passed a motion that municipal, federal and provincial governments be requested to lobby the telecommunications industry and smart phone manufacturers to develop a solution to 911 misdials. Such misdials have doubled since 2013, and because police services must respond to all 911 calls, time and resources are diverted from other community policing activities and initiatives, and policing budgets can be negatively affected.

The Hanover Police Services Board shares the concern about misdirected police time and resources, and consequently, at its meeting of January 20, 2020, the Board passed the following motion:

That the Board endorse the Town of Tecumseh's Resolution on 911 misdials and send a letter to the Solicitor General indicating its support for the resolution.

I hope that your government will find a way to encourage solutions to the problem of 911 misdials, to ensure that police resources can be directed towards adequate and effective policing.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Donald C. Smith".

Donald C. Smith
Chair, Hanover Police Services Board

cc Sue Paterson, Mayor, Town of Hanover
Hon. Bill Walker, MPP, Bruce-Grey-Owen Sound
Laura Moy, Director Corporate Services and Clerk, Town of Tecumseh