

**For Immediate Release**

**Friday, August 13, 2021**

## **Tecumseh Expands Opening Hours for In-Person Services**

On Monday, August 16, 2021, the Town of Tecumseh's Town Hall and the Tecumseh Recreation Complex and Arena will be open 8:30 a.m. to 4:30 p.m. for limited in-person services. The same protocols that were announced in July continue to be in place and anyone seeking to attend Town Hall or the Arena in-person must either complete the screening form located at [www.tecumsehscreening.ca](http://www.tecumsehscreening.ca) or the hardcopy available at the main entrances prior to being allowed entry. Masks will be required for all visitors in the buildings and appointments continue to be required for specific services.

The front doors of both Town Hall and the Arena will be open between 8:30 a.m. and 4:30 p.m., Monday to Friday. A maximum of 10 people will be permitted inside the customer service area at Town Hall and a maximum of two people are permitted at the Arena office.

Entrance to Town Hall is permitted for those making a payment, requesting Building/Planning information and those who have an appointment. Payments made by cheque via the drop-box or through a banking institution are encouraged in order to reduce in-person contact. The secure drop box is located at the front entrance of Town Hall.

Services available for **drop-in** at Town Hall include:

- Cash/Debit Payments:
  - Bulk Water
  - Building Permits
  - Planning Applications
  - Property Taxes
  - Dog Tags
  - Alarm Registrations
  - Parking Tickets
- Applications/Permits:
  - Backwater Valve & Foundation Drain Subsidies
  - Building Permits
  - Planning Applications
  - Driveway/Curb Cut; Culverts; Sanitary/Storm; Water Services and Water Meters

Services available by **appointment only** at Town Hall:

- Marriage Licenses
- Lottery Applications and Reporting
- Commissioning of documents



- Burial Permits and Registrations
- Taxi Cab Drivers' Licenses
- Urban Hen Applications
- Cat Spay/Neuter Vouchers

Services available for drop-in at the Arena include:

- Purchase of tennis/ pickleball keys
- Registration for recreation programs

Services available by appointment only at the Arena:

- Park and arena rentals
- Funding assistance for recreation programs

Visitors seeking an appointment must call ahead between the hours of 8:30 a.m. and 4:30 p.m. weekdays. The last possible appointment of the day will be 4:00 p.m.

Entrance outside of an appointment time will be on a first come/first serve basis. Anyone entering Town Hall or the Arena for any service must wear a mask or face covering and hand sanitize on entry. The Town will continue to accommodate virtual appointments for meetings with staff, provided signatures or payments are not required. Please contact the relevant department to set up a virtual meeting.

Information on this and all Town of Tecumseh news and events is available at [www.tecumseh.ca](http://www.tecumseh.ca), Twitter (@TownofTecumseh), and Facebook ([www.facebook.com/townoftecumseh](https://www.facebook.com/townoftecumseh)).

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### Media Contact

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