



## The Corporation of the Town of Tecumseh

Legislative & Clerk Services

**To:** Mayor and Members of Council

**From:** Laura Moy, Director Legislative Services & Clerk

**Date to Council:** December 14, 2021

**Report Number:** LCS-2021-36

**Subject:** Community Support Centre Services Agreement  
Two Year Term Renewal: 2022-2023

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### Recommendations

It is recommended:

**That** the Corporation of the Town of Tecumseh (Town) **renew** the Agreement with the Community Support Centre of Essex County for the provision of public transportation to persons with a disability and seniors in the Town;

**And that** By-law No. 2021-104 authorizing the Mayor and the Clerk to execute the renewal Agreement between the Town and Community Support Centre of Essex County, for a further two-year term commencing January 1, 2022, and concluding December 31, 2023, **be adopted.**

### Background

The Community Support Centre of Essex County (CSC) has been providing transportation services to persons with a disability and seniors living in Tecumseh since November 2009, following the dissolution of the former Tecumseh Seniors Transit.

The Town first entered into an Agreement with CSC in 2011 to formally recognize and set out the terms of CSC's public transportation services offered to Tecumseh residents. The Agreements have been for two-year terms. The current Agreement commits the Town to a Three Dollars (\$3) per Tecumseh resident rider subsidy, up to a maximum annual contribution of Fifteen Thousand Dollars (\$15,000). The Agreement will expire December 31, 2021.

The purpose of this report is to discuss a further two-year renewal of the service Agreement and an increase to the maximum annual contribution by the Town.

## Comments

CSC provides affordable door-to-door transportation services that allow seniors and persons with disabilities to independently access medical facilities, hospitals, clinics and other appointments throughout the Windsor and Essex County area with ease.

For more than 15 years, CSC has been providing service in the Lakeshore-Tecumseh area. Its mission is to serve the community by developing and delivering innovative, client-centered health and community support services. One of CSC's largest programs is its transportation program, which has been serving residents throughout Tecumseh since 2009. Their transportation program allows residents to access safe, reliable and accessible transportation at an affordable cost, therefore allowing them to reside in their homes longer.

## Tecumseh Residents' Ridership

Years	Trips	Clients Served
2016/2017	3,386	406
2017/2018	4,053	449
2018/2019	4,405	399
2019/2020	3,029	112
2020/2021	875	31

The COVID-19 pandemic affected ridership in 2020 and 2021. CSC reports that while they experienced a drop in transportation ridership, an increase in service was experienced for their meals on wheels' program and foot care services. Prior to 2020, and as indicated in the above Table, the number of trips was increasing consistently, demonstrating the need for accessible transportation at an affordable cost.

It is recommended that a further two-year Agreement be entered into with the CSC for the term commencing January 1, 2022 through to December 31, 2023.

## Consultations

Financial Services  
Community Support Centre of Essex County

## Financial Implications

The Town's 2021 Corporate Shared operating budget includes \$15,000 towards this service.

## Link to Strategic Priorities

Applicable	2019-22 Strategic Priorities
<input checked="" type="checkbox"/>	Make the Town of Tecumseh an even better place to live, work and invest through a shared vision for our residents and newcomers.
<input checked="" type="checkbox"/>	Ensure that Tecumseh's current and future growth is built upon the principles of sustainability and strategic decision-making.
<input checked="" type="checkbox"/>	Integrate the principles of health and wellness into all of Tecumseh's plans and priorities.
<input checked="" type="checkbox"/>	Steward the Town's "continuous improvement" approach to municipal service delivery to residents and businesses.
<input checked="" type="checkbox"/>	Demonstrate the Town's leadership role in the community by promoting good governance and community engagement, by bringing together organizations serving the Town and the region to pursue common goals.

## Communications

Not applicable ☒

Website ☐

Social Media ☐

News Release ☐

Local Newspaper ☐

This report has been reviewed by Senior Administration as indicated below and recommended for submission by the Chief Administrative Officer.

Prepared by:

Sue White  
Administrative Assistant to Director Legislative Services & Clerk

Reviewed by:

Laura Moy, Dipl. M.M.  
Director Legislative Services & Clerk

Recommended by:

Margaret Misek-Evans, MCIP, RPP  
Chief Administrative Officer

Attachment Number	Attachment Name
None	