Police Services Board (PSB) Survey

Who will complete this survey?
PSBs are being asked to submit **_one_** electronic response to the survey only that represents collective input.

Survey Purpose
To gather stakeholder input on what metrics/information may be of value to support the development of goals and objectives and decision making.

Survey Goal
Standardize metrics/information reported and, where necessary, expand the scope of information provided to PSBs.

Survey Objective
Enhance reporting for a more outcomes-focused approach to support PSBs in setting goals and objectives by:

- Identifying opportunities to enhance existing metrics;
- Identifying additional reporting metrics of value.

Participation in this survey is voluntary and all responses are anonymous.

Any identifiers mentioned in responses will be removed by a researcher from the Research, Planning, and Analysis Section. All data will be reported in aggregate.

You may choose to end the survey at any time by closing the page, however responses that have been entered will be added to the dataset for analysis.

This survey takes approximately 15 minutes to complete.

If you have any questions, please contact:

- Linda Davis (Linda.Davis@opp.ca) 705-330-6195
- Rychelle Morrison (Rychelle.Morrison@opp.ca) 705-826-0948

Kindly complete the survey by **June 30, 2022**

Click the button below to begin the survey.

Police Services Board (PSB) Survey

* 1. Please identify your OPP Detachment:

_____

Police Services Board (PSB) Survey
Topic: Crime Prevention/Community Engagement

* 2. Motor vehicle collision (MVC) outcomes are categorized as fatal, personal injury, or property damage. Which types of MVCs related to roadway, waterway and trail safety outcomes would be of value in supporting goal setting/decision making (select all that apply):

- ☐ Motorcycle

- ☐ Off-road Vehicle (ORV)

- ☐ Motorized Snow Vehicle (MSV)

- ☐ Roadway Vehicle

- ☐ Commercial Motorized Vehicle (CMV)

- ☐ Marine Vehicle

- ☐ None of the above

Police Services Board (PSB) Survey

* 3. Please select the metrics/information related to patrol hours that would be of value in supporting goal setting/decision making as applicable to your region (select all that apply):

☐ Cruiser patrol hours

☐ Motorcycle patrol hours

☐ Marine patrol hours

☐ ORV patrol hours

☐ MSV patrol hours

☐ Bicycle patrol hours

☐ Foot patrol hours

☐ School patrol hours

☐ Focused patrol hours

☐ None of the above

Police Services Board (PSB) Survey

* 4. Please select metrics/information related to prevention initiatives (e.g. RIDE, Lock it or lose it, etc.) that would be of value in supporting goal setting/decision making (select all that apply):

☐ Number of initiatives conducted

☐ Type of initiatives conducted

☐ Location where initiatives were conducted

☐ None of the above

Police Services Board (PSB) Survey

* 5. Please select metrics/information that would be of value in supporting goal setting and development of Community Safety and Well-Being Plans (select all that apply):

☐ Mental health-related occurrences

☐ Mobile Crisis Response Team (MCRT) involvements

☐ Opioid-related occurrences

☐ School Resource Officer (SRO) activities

☐ Community mobilization initiatives

☐ None of the above

Police Services Board (PSB) Survey
Topic: Law Enforcement

Definitions for reference
Crime rate: based on the number of incidents reported to police per 100,000 population. Rates are used to make comparisons over time and among geographic areas with different populations. The "crime rate" represents total Criminal Code incidents, excluding traffic incidents. It does not include other federal statutes such as drug offences.

Crime Severity Index (CSI): takes into account both the volume and seriousness of crime. The index is calculated with weight assigned to each offence that are derived from average sentences handed down by criminal courts. The more serious the average sentence, the higher the weight of that offence. As a result, more serious offences have greater impact on changes in the index. All criminal code offences are included in this index.

* 6. Crime can be described in different ways: crime rate, crime severity index, number of crime-related occurrences. Please select the metrics/information that would be of value in supporting goal setting/decision making (select all that apply):

☐ Crime rate

☐ Crime severity index

☐ Number of crime-related occurrences

☐ None of the above

Police Services Board (PSB) Survey

Definition for reference
Clearance rate: represents the proportion of criminal incidents solved by the police. Police can clear an incident by charge or by means other than the laying of a charge. For an incident to be cleared by charge, at least one accused must have been identified and either a charge has been laid, or recommended to be laid. For an incident to be cleared otherwise, an accused must be identified and there must be sufficient evidence to lay a charge in connection with the incident, but the accused is processed by other means for one of many reasons.

* 7. Are crime clearance rates of value in supporting goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey

* 8. Currently, PSBs receive information on the number of crime-related occurrences for: property crime, violent crime, and drug-related crime. Is this information sufficient?

◯ Yes it is sufficient; my PSB is not interested in additional crime data.

◯ Not it is not sufficient; my PSB is interested in additional crime data.

Police Services Board (PSB) Survey
Topic: Law Enforcement

* 9. If you selected "No, it is not sufficient", please select what additional crime-related occurrence information would be of value in supporting goal setting/decision making (select all that apply):

☐ Other Criminal Code offences

☐ Provincial Statutes

☐ Federal Statutes

☐ None of the above

Police Services Board (PSB) Survey
Topic: Law Enforcement

* 10. Please select all non-crime-related occurrence metrics/information that would be of value in supporting goal setting/decision making:

☐ Alarms/false alarms   ☐ Mental health-related occurrences

☐ Domestic disturbances   ☐ Traffic complaints

☐ Marine/waterway incidents   ☐ Opioid-related occurrences

☐ Missing persons

☐ Noise complaints

☐ Other (please specify)

_____

☐ None of the above

Police Services Board (PSB) Survey

* 11. Are you interested in receiving information related to youth crime to support goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey
Topic: Law Enforcement

* 12. If you selected "yes", what information about youth crime would be of value in supporting goal setting/decision making? (select all that apply)

- ☐ Type of crime
- ☐ Crime rate
- ☐ Number of crime-related occurrences
- ☐ None of the above

Police Services Board (PSB) Survey
Topic: Law Enforcement

* 13. Are you interested in receiving metrics/information related to Criminal Record Checks to support goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey

* 14. Are you interested in receiving charge-related metrics/information to support goal setting/decision making (e.g. number of charges laid and/or recommended)?
(Please note: this does not indicate a court outcome, only the result of a police investigation)

◯ Yes

◯ No

◯ I don't know

Police Services Board (PSB) Survey

* 15. Are you interested in receiving metrics/information related to the "Big 4" causal factors (speeding, lack of seatbelt use, distracted and impaired driving) of death and serious injury traffic occurrences to support goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey

* 16. Crime occurrences can be counted based on different criteria (reported, unfounded, actual). This can lead to conflicting results depending on the criteria used.
Please select which criteria related to crime occurrences would be of value for goal setting/decision making (select all that apply):

☐ Reported: Number of occurrences reported to police

☐ Unfounded: Number of occurrences reported to police where it has been determined through police investigation that the offence reported did not occur, nor was it attempted.

☐ Actual: "reported occurrences" - "unfounded occurrences" = "actual occurrences"

☐ None of the above

Police Services Board (PSB) Survey
Topic: Assistance to Victims of Crime

* 17. Are you interested in receiving the number of OPP referrals made to Victim Services agencies in your detachment area to support goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey
Topic: Police Resources

* 18. Please select the metrics/information that would be of value as it relates to police resources in supporting goal setting/decision making (select all that apply):

☐ Number of officers at detachment

☐ Number of officers available for frontline

☐ Number of hours of policing your municipality is receiving

☐ None of the above

Police Services Board (PSB) Survey

* 19. What metrics/information related to frontline efficiency strategies would be of value in supporting goal setting/decision making? (select all that apply)

- [ ] 911 Call Diversion (changes in the response to certain non-emergency 9-1-1 calls)

- [ ] Redirection of non-urgent calls to Frontline Support Unit which offers a call handling alternative for select calls for service allowing for the deployment of resources to critical incidents

- [ ] Crisis Call Diversion Program in Provincial Communication Centres (PCCs) (calls diverted to mental health professionals who are physically embedded in the PCC, sometimes removing the need for frontline police response)

- [ ] Reduction of non-emergency calls through online reporting

- [ ] None of the above

Police Services Board (PSB) Survey

* 20. What metrics/information related to detachment updates would be of value in supporting goal setting/decision making? (select all that apply)

- [ ] Good news stories

- [ ] Announcements of new recruits/retirements

- [ ] Commendations

- [ ] None of the above

Police Services Board (PSB) Survey
Topic: Trust and Confidence in Police

* 21. Please select the metrics/information relating to complaints that would be of value in supporting goal setting/decision making (select all that apply):

☐ Number of internal complaints

☐ Number of public complaints

☐ Number of uniform complaints per uniform officer

☐ Number of substantiated vs unsubstantiated complaints

☐ None of the above

Police Services Board (PSB) Survey

* 22. Do you currently use the Calls for Service Billing Summary Report for decision-making related to your PSB's goals and objectives?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey

* 23. Is information related to the OPP's social media engagement in your OPP region of value in supporting goal setting/decision making (e.g. Facebook, Twitter, Instagram)?

○ Yes

○ No

○ I don't know

* 24. If "yes", what metrics are of value? (select all that apply)

☐ Number of posts

☐ Number of views

☐ Number of followers

☐ Other (please specify)

[   ]

☐ None of the above

* 25. Are you interested in receiving metrics about media releases to support goal setting/decision-making?

◯ Yes

◯ No

◯ I don't know

Police Services Board (PSB) Survey
Topic: Other

Definitions for reference
Year-to-date (YTD): From start of calendar year to current date of reporting. It does not adjust for seasonality but enables seasonal analysis.

Year-over-year (YoY): Comparison of time period in the current year with the same time period in previous years. Adjusts for seasonality.

* 26. What type of YTD time comparison would be of value in identifying trends to support goal setting/decision making?

- ○ YTD for current year

- ○ YTD for current year + previous year

- ○ YTD for current year + 2 previous years

- ○ YTD for current year + 4 previous years

- ○ None of the above

Police Services Board (PSB) Survey

* 27. What type of YoY time comparison would be of value in identifying trends to support goal setting/decision making?

○ YoY for 1 year (current + previous 1 year)

○ YoY for 3 years (current + previous 2 years)

○ YoY for 5 years (current + previous 4 years)

○ None of the above

Police Services Board (PSB) Survey

* 28. What time span would be of value in analyzing YoY comparisons to support goal setting/decision making?

○ YoY by quarter

○ YoY by month

○ Other (please specify)

[   ]

○ None of the above

Police Services Board (PSB) Survey

* 29. Would information reported at the detachment level meet your needs to support goal setting/decision making?

○ Yes

○ No

○ I don't know

Police Services Board (PSB) Survey

30. Please briefly identify any other metrics/information that the OPP should consider that would be of value in supporting the development of PSB goals and objectives.