

SERVICE EXPERIENCE

Enhance the experience of Team Tecumseh and our citizens through responsive and respectful service.

NEW ON-LINE SERVICES IMPLEMENTED

Building Cloud Permit System, Firework Permit and Mobile Food Vendor Applications



ENHANCED

Customer Service Phone Support System

TOWN COMMUNICATIONS

22

council meeting summaries

46

news releases

4

PlaceSpeak consultations

77

live streamed meetings



Received the GFOA Distinguished Budget Presentation Award for 2023 budget document for the 14th consecutive year. The international award is considered the highest form of recognition in government budgeting.

Operational Efficiency Reviews/Strategies Underway

- > Fire Master Plan
- > Community Risk Assessment

TECHNOLOGY & SOCIAL MEDIA

303K visits to tecumseh.ca

235
NEW X
FOLLOWERS

131
INSTAGRAM
POSTS

263
X POSTS

309
FACEBOOK
POSTS

663
NEW FACEBOOK
LIKES

TECUMSEH BY THE NUMBERS

Provided services and programs to continuously improve residents' quality of life, including:

1,329 Dog Licences	90 Cat Spay & Neuter
2,073 Inquiries / Complaints / Requests for Service	170 Cat Intake
779 Updated records in emergency notification	19 Snow and Leaf Angel Volunteers
452 Tennis & Pickleball Keys Sold	56 Marriage Licences
6,532 In-person/phone rec & facility registrations/bookings	3 Temporary Patio Permits
1,627 On-line rec & facility registrations/bookings	3 Backwater Valves

SUSTAINABILITY EQUITY, DIVERSITY & INCLUSION EXCELLENCE ACCOUNTABILITY TEAMWORK INTEGRITY



FOLLOW US ON SOCIAL MEDIA:



917 Lesperance Road | Tecumseh ON | N8N 1W9
P: 519 735 2184 | F: 519 735 6712



STRATEGIC PRIORITIES 2023

REPORT OUT

WWW.TECUMSEH.CA

STRATEGIC PRIORITIES REPORT: 2023

A COMMUNITY FOR EVERYONE

The Town of Tecumseh provides municipal services and programs to a diverse and growing population. We operate dozens of different lines of business, each of which is important to our citizens.

This report provides highlights of the work accomplished in 2023 on advancing the Town's three new strategic priorities for 2023-2026: **Sustainable Growth**, **Community Health & Inclusion** and **Service Experience**.

We are proud to provide residents with these highlights from 2023, under Council's newly adopted strategic priorities. Work continues in 2024.

SUSTAINABLE GROWTH

Achieve prosperity and a livable community through sustainable growth.

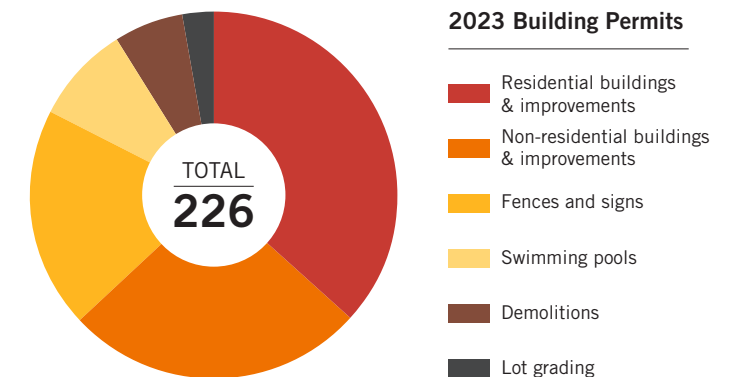
The Town processed **40 Planning and Community Improvement Applications** for land development.

23 minor variances	7 consent	3 zoning by-law amendment
5 site plan control	1 subdivision agreement	1 CIP application

Planning approvals will see...

- > 11 new single/semi-detached dwelling units
- > 7 additional residential units
- > 78,173 square feet of industrial development

226 building permits issued = \$46.6 million in construction value



Awarded \$25,998 Community Improvement Grant value to businesses in the Community Improvement area along Tecumseh Road for parking area improvements.



SUSTAINABLE GROWTH

Invested in the Town's infrastructure & community facilities:

TOWN CAPITAL PROJECTS	CAPITAL EXPENDITURE
Lesperance / VIA Rail Improvements	\$3.52M
Snake Lane Culvert Replacements	\$1.35M
County Road 42 / 43 Improvements - Phase 1	\$6.20M
Annual Asphalt, Tar & Chip and Crack Sealing	\$600K
Maintenance / Improvements on 26 Municipal Drains (cost shared with landowners)	\$1.7M

Long-term plans to improve the Town's infrastructure:

PLAN	STATUS
South Tecumseh Water Distribution Model	✓ COMPLETE
North Tecumseh Water Distribution Model	✓ COMPLETE
County Road 22 / Lesperance Intersection Review	✓ COMPLETE
Cedarwood and Gauthier Sanitary Pump Station Condition and Capacity Assessment	✓ COMPLETE
Tecumseh Traffic Signal Operations Review	✓ COMPLETE
Stormwater Rate Study	🔄 IN PROGRESS
Sanitary Sewer Model Update	🔄 IN PROGRESS
Tecumseh Hamlet Secondary Plan Area Environmental Assessment and Functional Servicing Report	🔄 IN PROGRESS
Windsor / Essex Region Stormwater Standards Manual Update	🔄 IN PROGRESS

GRANT AWARDS*

FUNDING PROGRAM	PROJECT / PURPOSE	GRANT AWARD
Federal		
DMAF	Scully / St. Marks & PJ Cecile Stormwater Pump Station Reconstructions	\$10.7M
ATF	Lesperance Road Multi-Use Trail (Riverside Drive to First Street)	\$2.6M
RTSF	3 Electric Transit Buses & 2 Level 3 EV Charging Stations	\$1.1M
CGBF	Lacasse Grandstand Replacement & Snake Lane Culvert Replacements	\$1.2M
Provincial		
ICIP - Transit Stream	Lesperance Road Multi-use Trail from County Road 22 to County Road 42	\$467K
ICIP - Green Stream	Centennial / Woodbridge Watermain Replacement	\$2.6M
OCIF	Scully / St. Marks & PJ Cecile Storm Pump Station Infrastructure	\$2M
TOTAL		\$20.7M

* major grant awards for projects to be used from 2023 through to 2028

Senior Government Grant funding for Operating Services

- > **\$18K** towards Municipal operating efficiency activities
- > **\$418K** towards Municipal operational programs such as Transit, Policing, student labour, seniors programming, and special events

COMMUNITY HEALTH & INCLUSION

Integrate community health and inclusion into our places and spaces and everything we do.

AQUATIC PROGRAMMING

200+ swimming classes = **800+** registrations

4,750 recreational swim & fitness class participants

RECREATIONAL PROGRAMS

9 specialty camps + **44** day camps = **2,940** registrants

20+ youth programs = **200** participants

7 adult programs = **115** participants

9 senior programs = **175** participants

5,000+ recreational & drop-in skate participants

 Introduced enhanced weekly recreation programming, including many free senior-specific programs.

10 free recreational swims throughout summer **11** free recreational skates throughout fall/winter

SPECIAL EVENTS

8,000 Christmas in Tecumseh attendees **3,000** Canada Day participants

2,500 Tecumseh Twilight participants **200** March Break Free Skate participants

250 Family Day in Motion participants **500** Tecumseh F7 attendees

200 Christmas in July attendees **100** Earth Day attendees


6,000 End of Summer Celebration participants

7 summer concerts = **400** attendees

2 movie nights = **400** attendees

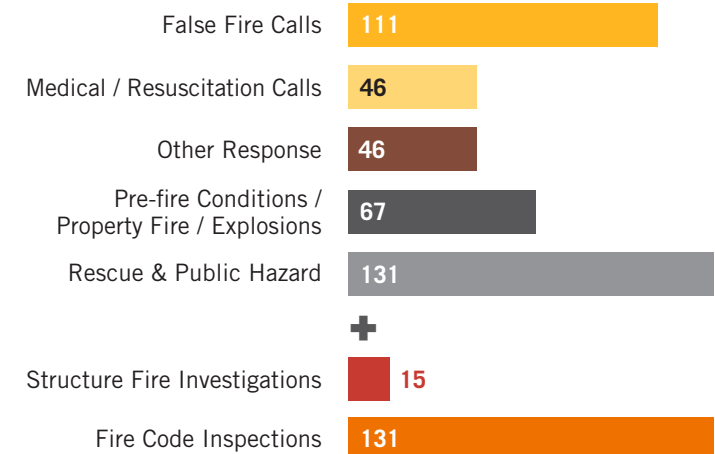
24+ events = **22,000+** participants

 Hosted **30** activities/events in **30 days** during Recreation & Parks Month in June with an attendance of **1,300+**.

 **NEW** – Indigenous Short Film Festival to celebrate National Indigenous Peoples Day and enhancements to Orange Shirt Day Memorial Walk in honour of National Day for Truth and Reconciliation.

FIRE STATISTICS

401 calls for service



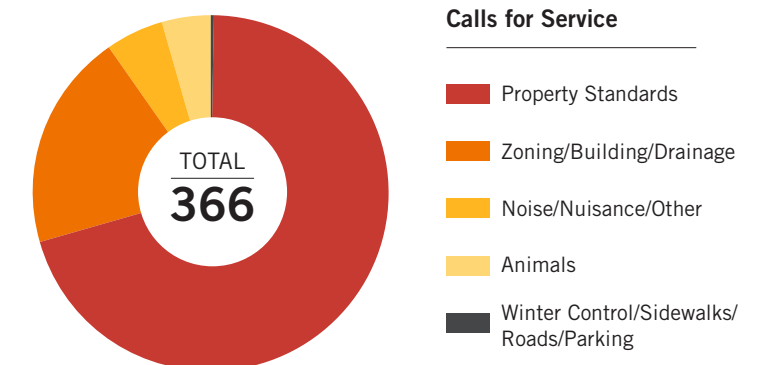
OPP STATS

3,125 calls for service **260** avg per month

Most calls were for:



BY-LAW ENFORCEMENT



Drinking Water System achieved 98.37% compliance with Ministry of the Environment, Conservation and Parks (MECP) requirements and the water quality thresholds, including inspections, sampling, audits and disinfection residual testing.